

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
Response Time Analysis by Area/Call Type  
For Response Type: ALL RESPONSES  
01/01/2008 thru 11/30/2008

| Area | Code  | <---- Call Type ----><br>Description | Number of<br>Incidents | Average<br>Dispatch<br>Time<br>(Minutes) | Average<br>Response<br>Time<br>(Minutes) | Average<br>Time<br>Spent<br>(Minutes) | Average<br>Travel<br>Time<br>(Minutes) | Average<br>Work<br>Time<br>(Minutes) | Average<br>Total<br>Time<br>(Minutes) | Highest<br>Total<br>Time<br>(Minutes) |
|------|-------|--------------------------------------|------------------------|--|--|---------------------------------------|--|--------------------------------------|---------------------------------------|---------------------------------------|
|      | 009MA | M/A MOVE UP                          | 1                      | 1:06                                     | 41:40                                    | 0:00                                  | 40:34                                  | 40:34                                | 41:40                                 | 41:40                                 |
|      |       | Area Total:                          | 1                      | 1:06                                     | 41:40                                    | 0:00                                  | 40:34                                  | 40:34                                | 41:40                                 | 41:40                                 |
| 001  | 00001 | ABDOMINAL/BACK PAIN                  | 126                    | 0:29                                     | 7:50                                     | 39:40                                 | 7:20                                   | 47:00                                | 47:30                                 | 100:04                                |
|      | 00002 | ALLERGIC REACTION                    | 12                     | 0:37                                     | 8:07                                     | 25:48                                 | 7:30                                   | 33:18                                | 33:55                                 | 58:34                                 |
|      | 00003 | ANIMAL BITES                         | 6                      | 0:49                                     | 6:21                                     | 19:25                                 | 5:31                                   | 24:57                                | 25:46                                 | 50:10                                 |
|      | 00004 | BLEEDING/NON-TRAUMATIC               | 23                     | 0:33                                     | 8:00                                     | 38:24                                 | 7:27                                   | 45:51                                | 46:24                                 | 76:19                                 |
|      | 00005 | BREATHING DIFFICULTY                 | 236                    | 0:22                                     | 6:51                                     | 43:04                                 | 6:28                                   | 49:33                                | 49:55                                 | 105:01                                |
|      | 00006 | CHEST PAIN                           | 241                    | 0:21                                     | 6:21                                     | 44:42                                 | 5:59                                   | 50:42                                | 51:03                                 | 101:46                                |
|      | 00007 | CHOKING                              | 8                      | 0:29                                     | 5:15                                     | 20:10                                 | 4:45                                   | 24:56                                | 25:25                                 | 60:25                                 |
|      | 00008 | DIABETIC EMERG                       | 78                     | 0:24                                     | 6:23                                     | 35:57                                 | 5:59                                   | 41:56                                | 42:20                                 | 110:19                                |
|      | 00009 | ENVIRONMENTAL EMERGENCIES            | 2                      | 0:22                                     | 7:22                                     | 30:21                                 | 6:59                                   | 37:20                                | 37:43                                 | 56:19                                 |
|      | 00010 | GYNECOLOGY/MISCARRIAGE               | 3                      | 0:43                                     | 8:19                                     | 30:34                                 | 7:36                                   | 38:10                                | 38:53                                 | 45:07                                 |
|      | 00011 | HEADACHE                             | 7                      | 1:01                                     | 10:03                                    | 39:34                                 | 9:01                                   | 48:36                                | 49:37                                 | 73:10                                 |
|      | 00012 | MENTAL/EMOTIONAL/PSYCH               | 32                     | 0:43                                     | 6:52                                     | 35:35                                 | 6:09                                   | 41:44                                | 42:27                                 | 76:37                                 |
|      | 00013 | OVERDOSE/POISONING                   | 38                     | 0:43                                     | 7:00                                     | 35:22                                 | 6:17                                   | 41:40                                | 42:24                                 | 98:00                                 |
|      | 00014 | PREGNANCY/CHILD BIRTH                | 4                      | 0:53                                     | 7:30                                     | 39:05                                 | 6:36                                   | 45:42                                | 46:35                                 | 59:28                                 |
|      | 00015 | SEIZURES                             | 75                     | 0:24                                     | 6:23                                     | 42:50                                 | 5:59                                   | 48:49                                | 49:13                                 | 116:34                                |
|      | 00016 | SICK/UNKNOWN                         | 372                    | 0:42                                     | 7:52                                     | 38:43                                 | 7:10                                   | 45:54                                | 46:36                                 | 113:04                                |
|      | 00017 | STROKE                               | 80                     | 0:30                                     | 7:06                                     | 44:39                                 | 6:35                                   | 51:14                                | 51:45                                 | 87:28                                 |
|      | 00018 | UNCONSCIOUS/SYNCOPE                  | 176                    | 0:23                                     | 6:15                                     | 40:49                                 | 5:51                                   | 46:41                                | 47:04                                 | 85:00                                 |
|      | 00019 | BURNS                                | 1                      | 0:12                                     | 5:22                                     | 41:45                                 | 5:10                                   | 46:55                                | 47:07                                 | 47:07                                 |
|      | 0001R | RESIDENTIAL FIRE                     | 21                     | 0:29                                     | 6:55                                     | 20:19                                 | 6:25                                   | 26:45                                | 27:15                                 | 66:28                                 |
|      | 00020 | DROWNING/WATER INJURY                | 3                      | 0:11                                     | 5:17                                     | 61:02                                 | 5:05                                   | 66:07                                | 66:19                                 | 95:21                                 |
|      | 00021 | FALL/ACCIDENT                        | 365                    | 0:30                                     | 7:18                                     | 39:47                                 | 6:48                                   | 46:35                                | 47:05                                 | 131:12                                |
|      | 00022 | MOTOR VEHICLE ACCIDENTS              | 194                    | 0:42                                     | 5:36                                     | 25:21                                 | 4:54                                   | 30:16                                | 30:57                                 | 158:25                                |
|      | 00024 | TRAUMA WITH INJURIES                 | 46                     | 0:35                                     | 6:40                                     | 27:32                                 | 6:04                                   | 33:36                                | 34:12                                 | 165:33                                |
|      | 00025 | TRANSPORT                            | 1                      | 1:01                                     | 8:57                                     | 43:24                                 | 7:55                                   | 51:19                                | 52:21                                 | 52:21                                 |
|      | 0002C | COMMERCIAL FIRE                      | 7                      | 0:43                                     | 3:50                                     | 18:10                                 | 3:06                                   | 21:16                                | 22:00                                 | 64:28                                 |
|      | 0003V | VEHICLE FIRE                         | 7                      | 0:49                                     | 8:07                                     | 26:09                                 | 7:17                                   | 33:27                                | 34:16                                 | 68:31                                 |
|      | 0004B | BRUSH FIRE                           | 9                      | 0:36                                     | 7:48                                     | 37:50                                 | 7:12                                   | 45:02                                | 45:38                                 | 140:25                                |
|      | 000AL | MEDICAL ALARM                        | 41                     | 1:03                                     | 8:37                                     | 20:49                                 | 7:34                                   | 28:24                                | 29:27                                 | 64:37                                 |
|      | 000AR | RESIDENTIAL FIRE ALARM               | 24                     | 1:30                                     | 5:46                                     | 6:19                                  | 4:16                                   | 10:35                                | 12:06                                 | 42:43                                 |
|      | 000AS | ASSAULT                              | 41                     | 0:48                                     | 7:09                                     | 18:27                                 | 6:21                                   | 24:48                                | 25:36                                 | 88:10                                 |
|      | 000BP | BLOOD PRESSURE                       | 36                     | 0:30                                     | 7:22                                     | 39:14                                 | 6:51                                   | 46:06                                | 46:37                                 | 74:57                                 |
|      | 000CA | CARDIAC ARREST                       | 11                     | 0:21                                     | 6:46                                     | 29:28                                 | 6:25                                   | 35:53                                | 36:14                                 | 68:51                                 |
|      | 000PP | POWER POLE FIRE                      | 7                      | 0:50                                     | 7:15                                     | 2:15                                  | 6:24                                   | 8:39                                 | 9:29                                  | 15:52                                 |
|      | 000S7 | SIG 7                                | 12                     | 0:21                                     | 8:49                                     | 17:55                                 | 8:28                                   | 26:24                                | 26:45                                 | 35:10                                 |
|      | 000SI | SMOKE INVEST OUTSIDE                 | 10                     | 1:11                                     | 6:42                                     | 9:15                                  | 5:30                                   | 14:45                                | 15:57                                 | 31:06                                 |
|      | 000SU | SUICIDE THREAT                       | 24                     | 0:55                                     | 8:06                                     | 18:54                                 | 7:10                                   | 26:05                                | 27:01                                 | 61:16                                 |
|      | 000UN | UNRESPONSIVE                         | 26                     | 0:31                                     | 6:21                                     | 39:08                                 | 5:49                                   | 44:57                                | 45:29                                 | 74:31                                 |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
 Response Time Analysis by Area/Call Type  
 For Response Type: ALL RESPONSES  
 01/01/2008 thru 11/30/2008

| Area | Code  | Description             | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|------|-------|-------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|      |       | <---- Call Type ---->   |                     |                                 |                                 |                              |                               |                             |                              |                              |
|      | 000WF | WORKING FIRE            | 7                   | 0:20                            | 6:35                            | 149:58                       | 6:15                          | 156:13                      | 156:34                       | 398:51                       |
|      | 0016N | NON EMERG               | 97                  | 0:43                            | 9:15                            | 35:33                        | 8:32                          | 44:06                       | 44:49                        | 90:04                        |
|      | 001BP | BURN PERMIT             | 1                   | 4:58                            | 4:58                            | 0:00                         | 0:00                          | 0:00                        | 4:58                         | 4:58                         |
|      | 0021N | FALL NON EMERG          | 5                   | 0:37                            | 8:50                            | 45:40                        | 8:13                          | 53:54                       | 54:30                        | 61:25                        |
|      | 0022A | HEAVY RESCUE            | 1                   | 0:13                            | 3:49                            | 63:13                        | 3:37                          | 66:49                       | 67:03                        | 67:03                        |
|      | 005PA | PUBLIC SERVICE          | 294                 | 0:43                            | 8:57                            | 14:29                        | 8:13                          | 22:42                       | 23:27                        | 96:40                        |
|      | 006HM | HAZ MAT                 | 2                   | 1:01                            | 6:16                            | 35:07                        | 5:15                          | 40:23                       | 41:24                        | 55:31                        |
|      | 007BT | BOMB THREAT             | 1                   | 1:16                            | 2:51                            | 8:58                         | 1:34                          | 10:33                       | 11:49                        | 11:49                        |
|      | 00ILL | UNAUTH BURN             | 16                  | 0:55                            | 9:27                            | 4:25                         | 8:31                          | 12:56                       | 13:52                        | 41:36                        |
|      | 00MIS | MISC FIRE               | 12                  | 0:43                            | 7:03                            | 15:38                        | 6:19                          | 21:58                       | 22:41                        | 48:33                        |
|      | 00WEL | WELFARE CHECK           | 2                   | 0:37                            | 7:15                            | 11:04                        | 6:37                          | 17:40                       | 18:19                        | 24:24                        |
|      | 010AA | COMMERCIAL FIRE ALARM   | 38                  | 1:18                            | 5:09                            | 9:56                         | 3:51                          | 13:47                       | 15:05                        | 114:34                       |
|      |       | Area Total:             | 2881                | 0:35                            | 7:15                            | 34:17                        | 6:39                          | 40:57                       | 41:32                        | 398:51                       |
| 002  | 00001 | ABDOMINAL/BACK PAIN     | 82                  | 0:34                            | 7:40                            | 39:12                        | 7:05                          | 46:18                       | 46:53                        | 80:33                        |
|      | 00002 | ALLERGIC REACTION       | 13                  | 0:33                            | 6:31                            | 35:43                        | 5:57                          | 41:40                       | 42:14                        | 58:13                        |
|      | 00003 | ANIMAL BITES            | 10                  | 0:46                            | 5:41                            | 29:42                        | 4:55                          | 34:36                       | 35:22                        | 67:37                        |
|      | 00004 | BLEEDING/NON-TRAUMATIC  | 33                  | 0:27                            | 7:19                            | 40:49                        | 6:52                          | 47:42                       | 48:09                        | 75:06                        |
|      | 00005 | BREATHING DIFFICULTY    | 183                 | 0:22                            | 6:12                            | 45:54                        | 5:50                          | 51:43                       | 52:06                        | 112:43                       |
|      | 00006 | CHEST PAIN              | 184                 | 0:20                            | 5:42                            | 45:06                        | 5:22                          | 50:28                       | 50:48                        | 87:10                        |
|      | 00007 | CHOKING                 | 10                  | 0:21                            | 5:07                            | 29:31                        | 4:46                          | 34:17                       | 34:39                        | 70:43                        |
|      | 00008 | DIABETIC EMERG          | 53                  | 0:24                            | 6:16                            | 37:06                        | 5:51                          | 42:57                       | 43:22                        | 79:55                        |
|      | 00011 | HEADACHE                | 7                   | 0:44                            | 8:13                            | 42:07                        | 7:28                          | 49:36                       | 50:20                        | 61:28                        |
|      | 00012 | MENTAL/EMOTIONAL/PSYCH  | 36                  | 0:39                            | 6:24                            | 40:28                        | 5:45                          | 46:13                       | 46:51                        | 86:13                        |
|      | 00013 | OVERDOSE/POISONING      | 39                  | 0:39                            | 6:54                            | 37:18                        | 6:15                          | 43:34                       | 44:13                        | 73:04                        |
|      | 00014 | PREGNANCY/CHILD BIRTH   | 1                   | 0:37                            | 9:21                            | 39:58                        | 8:43                          | 48:40                       | 49:19                        | 49:19                        |
|      | 00015 | SEIZURES                | 30                  | 0:23                            | 52:03                           | 43:45                        | 51:40                         | 47:25                       | 47:49                        | 70:06                        |
|      | 00016 | SICK/UNKNOWN            | 275                 | 0:40                            | 6:58                            | 40:27                        | 6:18                          | 46:46                       | 47:26                        | 91:01                        |
|      | 00017 | STROKE                  | 64                  | 0:21                            | 5:39                            | 45:53                        | 5:18                          | 51:12                       | 51:32                        | 94:49                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE     | 106                 | 0:26                            | 5:49                            | 43:30                        | 5:22                          | 48:53                       | 49:19                        | 100:48                       |
|      | 00019 | BURNS                   | 3                   | 0:27                            | 5:28                            | 36:57                        | 5:01                          | 41:58                       | 42:25                        | 63:45                        |
|      | 0001R | RESIDENTIAL FIRE        | 19                  | 0:38                            | 6:06                            | 44:04                        | 5:27                          | 49:31                       | 50:10                        | 188:16                       |
|      | 00020 | DROWNING/WATER INJURY   | 1                   | 0:07                            | 5:07                            | 56:42                        | 5:00                          | 61:42                       | 61:49                        | 61:49                        |
|      | 00021 | FALL/ACCIDENT           | 273                 | 0:25                            | 6:34                            | 41:16                        | 6:09                          | 47:25                       | 47:51                        | 104:13                       |
|      | 00022 | MOTOR VEHICLE ACCIDENTS | 117                 | 0:27                            | 4:46                            | 28:54                        | 4:18                          | 33:12                       | 33:40                        | 101:10                       |
|      | 00024 | TRAUMA WITH INJURIES    | 35                  | 0:45                            | 6:10                            | 30:51                        | 46:33                         | 36:16                       | 37:01                        | 64:07                        |
|      | 00025 | TRANSPORT               | 1                   | 0:52                            | 13:37                           | 57:25                        | 12:43                         | 70:10                       | 71:03                        | 71:03                        |
|      | 0002C | COMMERCIAL FIRE         | 3                   | 0:46                            | 4:51                            | 18:57                        | 4:05                          | 23:02                       | 23:48                        | 28:06                        |
|      | 0003V | VEHICLE FIRE            | 10                  | 0:27                            | 4:31                            | 30:11                        | 4:04                          | 34:15                       | 34:42                        | 116:33                       |
|      | 0004B | BRUSH FIRE              | 20                  | 0:31                            | 76:46                           | 40:16                        | 76:15                         | 116:31                      | 117:02                       | 1408:33                      |
|      | 000AL | MEDICAL ALARM           | 23                  | 1:21                            | 6:22                            | 18:43                        | 5:01                          | 23:45                       | 25:06                        | 60:10                        |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
Response Time Analysis by Area/Call Type  
For Response Type: ALL RESPONSES  
01/01/2008 thru 11/30/2008

| Area | Code  | Description               | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|------|-------|---------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|      | 000AR | RESIDENTIAL FIRE ALARM    | 11                  | 1:16                            | 4:53                            | 3:28                         | 3:37                          | 7:04                        | 8:21                         | 20:46                        |
|      | 000AS | ASSAULT                   | 22                  | 0:45                            | 6:39                            | 21:01                        | 5:53                          | 26:54                       | 27:39                        | 77:54                        |
|      | 000BP | BLOOD PRESSURE            | 37                  | 0:31                            | 6:22                            | 45:13                        | 5:51                          | 51:04                       | 51:36                        | 82:39                        |
|      | 000CA | CARDIAC ARREST            | 10                  | 0:34                            | 4:09                            | 36:50                        | 3:35                          | 40:26                       | 41:00                        | 93:22                        |
|      | 000PP | POWER POLE FIRE           | 11                  | 0:46                            | 7:43                            | 29:57                        | 6:56                          | 36:53                       | 37:40                        | 157:27                       |
|      | 000S7 | SIG 7                     | 11                  | 0:36                            | 6:30                            | 19:43                        | 5:55                          | 25:39                       | 26:15                        | 46:01                        |
|      | 000SI | SMOKE INVEST OUTSIDE      | 5                   | 0:51                            | 6:30                            | 13:15                        | 5:37                          | 18:53                       | 19:45                        | 48:43                        |
|      | 000SU | SUICIDE THREAT            | 23                  | 0:42                            | 6:12                            | 19:04                        | 5:30                          | 24:35                       | 25:17                        | 72:45                        |
|      | 000UN | UNRESPONSIVE              | 18                  | 0:33                            | 4:48                            | 33:45                        | 4:15                          | 38:01                       | 38:34                        | 65:18                        |
|      | 000WF | WORKING FIRE              | 3                   | 0:24                            | 7:10                            | 111:19                       | 6:46                          | 118:06                      | 118:30                       | 203:25                       |
|      | 0016N | NON EMERG                 | 67                  | 0:34                            | 7:57                            | 41:07                        | 7:23                          | 48:30                       | 49:04                        | 77:13                        |
|      | 0021N | FALL NON EMERG            | 3                   | 0:40                            | 5:24                            | 37:30                        | 4:43                          | 42:13                       | 42:54                        | 76:57                        |
|      | 005PA | PUBLIC SERVICE            | 213                 | 0:46                            | 7:37                            | 12:37                        | 6:51                          | 19:28                       | 20:15                        | 114:18                       |
|      | 006HM | HAZ MAT                   | 1                   | 1:40                            | 8:37                            | 4:52                         | 6:57                          | 11:49                       | 13:28                        | 13:28                        |
|      | 007BT | BOMB THREAT               | 1                   | 1:16                            | 1:52                            | 0:00                         | 0:34                          | 0:34                        | 1:52                         | 1:52                         |
|      | 008MC | MASS CASUALTY             | 1                   | 0:22                            | 3:34                            | 55:40                        | 3:13                          | 58:54                       | 59:16                        | 59:16                        |
|      | 00ILL | UNAUTH BURN               | 22                  | 0:44                            | 7:39                            | 5:01                         | 6:55                          | 11:56                       | 12:40                        | 24:51                        |
|      | 00MIS | MISC FIRE                 | 16                  | 0:44                            | 6:25                            | 11:34                        | 5:41                          | 17:16                       | 18:01                        | 46:01                        |
|      | 00WEL | WELFARE CHECK             | 1                   | 0:40                            | 15:55                           | 12:36                        | 15:13                         | 27:49                       | 28:31                        | 28:31                        |
|      | 010AA | COMMERCIAL FIRE ALARM     | 24                  | 0:57                            | 5:25                            | 11:51                        | 4:27                          | 16:18                       | 17:16                        | 59:04                        |
|      |       | Area Total:               | 2131                | 0:33                            | 7:47                            | 35:58                        | 7:54                          | 42:31                       | 43:04                        | 1408:33                      |
| 003  | 00001 | ABDOMINAL/BACK PAIN       | 129                 | 0:30                            | 8:42                            | 41:41                        | 8:11                          | 49:52                       | 50:23                        | 96:40                        |
|      | 00002 | ALLERGIC REACTION         | 15                  | 0:34                            | 7:41                            | 29:35                        | 7:07                          | 36:42                       | 37:16                        | 58:19                        |
|      | 00003 | ANIMAL BITES              | 8                   | 0:45                            | 7:55                            | 16:48                        | 7:09                          | 23:57                       | 24:43                        | 61:34                        |
|      | 00004 | BLEEDING/NON-TRAUMATIC    | 36                  | 0:33                            | 9:01                            | 37:07                        | 8:28                          | 45:36                       | 46:09                        | 76:52                        |
|      | 00005 | BREATHING DIFFICULTY      | 269                 | 0:21                            | 7:22                            | 41:22                        | 7:01                          | 48:24                       | 48:45                        | 82:24                        |
|      | 00006 | CHEST PAIN                | 289                 | 0:22                            | 7:07                            | 43:57                        | 6:45                          | 50:42                       | 51:04                        | 101:07                       |
|      | 00007 | CHOKING                   | 7                   | 0:33                            | 7:27                            | 25:06                        | 6:54                          | 32:00                       | 32:34                        | 66:19                        |
|      | 00008 | DIABETIC EMERG            | 82                  | 0:23                            | 6:51                            | 33:43                        | 6:27                          | 40:10                       | 40:34                        | 83:19                        |
|      | 00009 | ENVIRONMENTAL EMERGENCIES | 5                   | 0:47                            | 4:01                            | 19:00                        | 3:14                          | 22:15                       | 23:02                        | 37:55                        |
|      | 00010 | GYNECOLOGY/MISCARRIAGE    | 3                   | 1:12                            | 8:48                            | 23:06                        | 7:36                          | 30:42                       | 31:55                        | 45:52                        |
|      | 00011 | HEADACHE                  | 8                   | 0:39                            | 7:53                            | 41:36                        | 7:13                          | 48:49                       | 49:29                        | 67:10                        |
|      | 00012 | MENTAL/EMOTIONAL/PSYCH    | 21                  | 0:40                            | 7:07                            | 39:34                        | 6:25                          | 46:00                       | 46:41                        | 81:39                        |
|      | 00013 | OVERDOSE/POISONING        | 51                  | 0:40                            | 7:09                            | 44:01                        | 6:28                          | 50:30                       | 51:10                        | 86:07                        |
|      | 00014 | PREGNANCY/CHILD BIRTH     | 2                   | 0:42                            | 6:27                            | 36:54                        | 5:45                          | 42:39                       | 43:22                        | 47:13                        |
|      | 00015 | SEIZURES                  | 75                  | 0:24                            | 7:09                            | 36:33                        | 6:45                          | 43:19                       | 43:43                        | 143:34                       |
|      | 00016 | SICK/UNKNOWN              | 359                 | 0:40                            | 8:08                            | 41:19                        | 7:28                          | 44:46                       | 45:27                        | 128:45                       |
|      | 00017 | STROKE                    | 91                  | 0:22                            | 7:07                            | 43:15                        | 6:45                          | 50:00                       | 50:22                        | 81:40                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE       | 188                 | 0:31                            | 7:28                            | 37:04                        | 6:57                          | 44:02                       | 44:33                        | 92:00                        |
|      | 00019 | BURNS                     | 1                   | 0:31                            | 0:39                            | 0:09                         | 0:07                          | 0:16                        | 0:48                         | 0:48                         |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
 Response Time Analysis by Area/Call Type  
 For Response Type: ALL RESPONSES  
 01/01/2008 thru 11/30/2008

| Area  | Code  | Description                | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|-------|-------|----------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|       |       | <---- Call Type ---->      |                     |                                 |                                 |                              |                               |                             |                              |                              |
| 0001R |       | RESIDENTIAL FIRE           | 31                  | 0:38                            | 6:47                            | 37:04                        | 6:09                          | 43:13                       | 43:51                        | 255:33                       |
| 00020 |       | DROWNING/WATER INJURY      | 2                   | 0:25                            | 5:25                            | 11:33                        | 4:59                          | 16:33                       | 16:58                        | 18:34                        |
| 00021 |       | FALL/ACCIDENT              | 306                 | 0:28                            | 7:58                            | 37:52                        | 7:29                          | 45:22                       | 45:51                        | 196:52                       |
| 00022 |       | MOTOR VEHICLE ACCIDENTS    | 195                 | 0:29                            | 5:48                            | 29:54                        | 5:18                          | 35:13                       | 35:43                        | 176:40                       |
| 00023 |       | NEUROLOGICAL/HEAD INJURIES | 2                   | 0:42                            | 7:50                            | 22:32                        | 7:08                          | 29:40                       | 30:22                        | 43:06                        |
| 00024 |       | TRAUMA WITH INJURIES       | 51                  | 0:37                            | 8:16                            | 26:17                        | 7:39                          | 33:57                       | 34:34                        | 116:04                       |
| 00025 |       | TRANSPORT                  | 504                 | 2:03                            | 17:19                           | 94:59                        | 18:07                         | 110:15                      | 112:18                       | 361:13                       |
| 0002C |       | COMMERCIAL FIRE            | 13                  | 0:50                            | 5:27                            | 19:27                        | 4:37                          | 24:04                       | 24:55                        | 101:04                       |
| 0003V |       | VEHICLE FIRE               | 15                  | 0:36                            | 7:06                            | 43:42                        | 6:29                          | 50:11                       | 50:47                        | 128:10                       |
| 0004B |       | BRUSH FIRE                 | 23                  | 0:45                            | 7:08                            | 29:51                        | 6:23                          | 36:15                       | 36:59                        | 207:25                       |
| 000AL |       | MEDICAL ALARM              | 50                  | 1:18                            | 7:28                            | 15:41                        | 34:58                         | 50:40                       | 23:10                        | 76:12                        |
| 000AR |       | RESIDENTIAL FIRE ALARM     | 34                  | 1:04                            | 6:39                            | 3:50                         | 5:34                          | 9:24                        | 10:28                        | 30:18                        |
| 000AS |       | ASSAULT                    | 28                  | 0:52                            | 8:17                            | 20:36                        | 7:25                          | 28:01                       | 28:54                        | 92:27                        |
| 000BP |       | BLOOD PRESSURE             | 43                  | 0:28                            | 7:37                            | 42:37                        | 7:09                          | 49:46                       | 50:15                        | 89:28                        |
| 000CA |       | CARDIAC ARREST             | 13                  | 0:22                            | 7:07                            | 42:39                        | 6:45                          | 49:24                       | 49:46                        | 98:49                        |
| 000PP |       | POWER POLE FIRE            | 16                  | 0:35                            | 9:26                            | 18:40                        | 8:51                          | 27:31                       | 28:06                        | 96:00                        |
| 000S7 |       | SIG 7                      | 18                  | 0:25                            | 7:39                            | 22:52                        | 7:14                          | 30:07                       | 30:33                        | 52:16                        |
| 000SI |       | SMOKE INVEST OUTSIDE       | 15                  | 0:42                            | 9:44                            | 11:51                        | 9:02                          | 20:53                       | 21:35                        | 71:55                        |
| 000SU |       | SUICIDE THREAT             | 40                  | 0:48                            | 8:34                            | 23:19                        | 7:45                          | 31:04                       | 31:54                        | 74:03                        |
| 000UN |       | UNRESPONSIVE               | 34                  | 0:28                            | 7:03                            | 45:29                        | 6:34                          | 52:04                       | 52:33                        | 87:48                        |
| 000WF |       | WORKING FIRE               | 2                   | 0:22                            | 5:17                            | 199:26                       | 4:54                          | 204:21                      | 204:43                       | 273:15                       |
| 0016N |       | NON EMERG                  | 88                  | 0:40                            | 9:48                            | 39:29                        | 9:08                          | 48:37                       | 49:18                        | 119:39                       |
| 001BP |       | BURN PERMIT                | 2                   | 1:48                            | 1:48                            | 0:00                         | 0:00                          | 0:00                        | 1:48                         | 2:10                         |
| 0021N |       | FALL NON EMERG             | 6                   | 0:34                            | 10:22                           | 40:15                        | 9:48                          | 50:03                       | 50:37                        | 64:06                        |
| 0022A |       | HEAVY RESCUE               | 3                   | 0:39                            | 6:17                            | 56:24                        | 5:38                          | 62:03                       | 62:42                        | 86:49                        |
| 005PA |       | PUBLIC SERVICE             | 268                 | 0:51                            | 9:27                            | 13:05                        | 8:35                          | 21:40                       | 22:32                        | 98:42                        |
| 006HM |       | HAZ MAT                    | 3                   | 0:31                            | 5:26                            | 10:18                        | 4:55                          | 15:13                       | 15:44                        | 24:37                        |
| 007BT |       | BOMB THREAT                | 1                   | 0:49                            | 16:18                           | 114:33                       | 15:28                         | 130:01                      | 130:51                       | 130:51                       |
| 008MC |       | MASS CASUALTY              | 1                   | 0:49                            | 17:06                           | 0:00                         | 16:16                         | 16:16                       | 17:06                        | 17:06                        |
| 00ILL |       | UNAUTH BURN                | 21                  | 0:36                            | 9:06                            | 9:15                         | 8:30                          | 17:45                       | 18:22                        | 46:16                        |
| 00MIS |       | MISC FIRE                  | 16                  | 0:53                            | 7:37                            | 22:28                        | 6:44                          | 29:13                       | 30:06                        | 89:46                        |
| 00WEL |       | WELFARE CHECK              | 1                   | 2:21                            | 15:12                           | 9:16                         | 12:51                         | 22:07                       | 24:28                        | 24:28                        |
| 010AA |       | COMMERCIAL FIRE ALARM      | 42                  | 1:13                            | 8:25                            | 11:57                        | 7:12                          | 19:09                       | 20:22                        | 49:28                        |
|       |       | Area Total:                | 3526                | 0:47                            | 9:08                            | 43:04                        | 9:10                          | 51:25                       | 51:48                        | 361:13                       |
| 004   | 00001 | ABDOMINAL/BACK PAIN        | 76                  | 0:37                            | 7:09                            | 42:29                        | 6:31                          | 49:01                       | 49:38                        | 81:43                        |
|       | 00002 | ALLERGIC REACTION          | 16                  | 0:29                            | 6:09                            | 31:30                        | 5:39                          | 37:09                       | 37:39                        | 65:01                        |
|       | 00003 | ANIMAL BITES               | 7                   | 0:33                            | 6:22                            | 19:58                        | 5:48                          | 25:46                       | 26:20                        | 38:10                        |
|       | 00004 | BLEEDING/NON-TRAUMATIC     | 30                  | 0:30                            | 7:01                            | 43:43                        | 6:31                          | 50:15                       | 50:45                        | 96:19                        |
|       | 00005 | BREATHING DIFFICULTY       | 175                 | 0:22                            | 6:00                            | 44:39                        | 5:37                          | 50:16                       | 50:39                        | 103:54                       |
|       | 00006 | CHEST PAIN                 | 169                 | 0:24                            | 5:30                            | 44:03                        | 5:06                          | 49:10                       | 49:34                        | 94:52                        |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
Response Time Analysis by Area/Call Type  
For Response Type: ALL RESPONSES  
01/01/2008 thru 11/30/2008

| Area | Code  | Description               | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|------|-------|---------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|      | 00007 | CHOKING                   | 6                   | 0:53                            | 5:19                            | 11:06                        | 4:25                          | 15:32                       | 16:26                        | 39:07                        |
|      | 00008 | DIABETIC EMERG            | 61                  | 0:24                            | 5:48                            | 37:53                        | 5:24                          | 43:18                       | 43:42                        | 82:31                        |
|      | 00009 | ENVIRONMENTAL EMERGENCIES | 4                   | 0:31                            | 5:21                            | 25:15                        | 4:49                          | 30:04                       | 30:36                        | 54:21                        |
|      | 00010 | GYNECOLOGY/MISCARRIAGE    | 2                   | 0:19                            | 7:32                            | 45:06                        | 7:12                          | 52:18                       | 52:38                        | 61:36                        |
|      | 00011 | HEADACHE                  | 8                   | 0:48                            | 8:53                            | 37:06                        | 8:04                          | 45:11                       | 46:00                        | 80:52                        |
|      | 00012 | MENTAL/EMOTIONAL/PSYCH    | 24                  | 0:46                            | 7:01                            | 45:26                        | 6:14                          | 51:40                       | 52:27                        | 99:00                        |
|      | 00013 | OVERDOSE/POISONING        | 44                  | 0:46                            | 7:00                            | 33:22                        | 6:13                          | 39:36                       | 40:22                        | 85:57                        |
|      | 00014 | PREGNANCY/CHILD BIRTH     | 8                   | 0:30                            | 6:13                            | 38:45                        | 5:43                          | 44:28                       | 44:59                        | 54:04                        |
|      | 00015 | SEIZURES                  | 70                  | 0:22                            | 5:21                            | 39:31                        | 4:58                          | 44:29                       | 44:52                        | 84:27                        |
|      | 00016 | SICK/UNKNOWN              | 266                 | 0:44                            | 7:13                            | 44:55                        | 6:29                          | 46:00                       | 46:44                        | 115:24                       |
|      | 00017 | STROKE                    | 45                  | 0:21                            | 6:10                            | 44:19                        | 5:48                          | 50:08                       | 50:30                        | 83:19                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE       | 124                 | 0:23                            | 5:30                            | 42:51                        | 5:06                          | 47:58                       | 48:21                        | 126:01                       |
|      | 00019 | BURNS                     | 4                   | 0:34                            | 8:35                            | 17:33                        | 8:01                          | 25:34                       | 26:07                        | 38:19                        |
|      | 0001R | RESIDENTIAL FIRE          | 18                  | 0:46                            | 5:35                            | 24:57                        | 4:48                          | 29:45                       | 30:32                        | 232:52                       |
|      | 00020 | DROWNING/WATER INJURY     | 3                   | 0:11                            | 5:39                            | 59:23                        | 5:28                          | 64:51                       | 65:03                        | 80:31                        |
|      | 00021 | FALL/ACCIDENT             | 182                 | 0:32                            | 6:25                            | 36:42                        | 5:53                          | 42:36                       | 43:08                        | 93:18                        |
|      | 00022 | MOTOR VEHICLE ACCIDENTS   | 134                 | 0:28                            | 4:30                            | 39:48                        | 4:01                          | 43:49                       | 44:18                        | 1430:58                      |
|      | 00024 | TRAUMA WITH INJURIES      | 50                  | 0:33                            | 6:40                            | 29:36                        | 6:06                          | 35:42                       | 36:16                        | 77:04                        |
|      | 00025 | TRANSPORT                 | 1                   | 6:19                            | 16:54                           | 67:21                        | 10:34                         | 77:55                       | 84:15                        | 84:15                        |
|      | 0002C | COMMERCIAL FIRE           | 9                   | 0:57                            | 6:07                            | 10:41                        | 5:10                          | 15:51                       | 16:48                        | 25:34                        |
|      | 0003V | VEHICLE FIRE              | 5                   | 0:34                            | 5:39                            | 31:51                        | 5:04                          | 36:55                       | 37:30                        | 92:12                        |
|      | 0004B | BRUSH FIRE                | 18                  | 0:48                            | 7:04                            | 40:33                        | 6:15                          | 46:48                       | 47:37                        | 326:40                       |
|      | 000AL | MEDICAL ALARM             | 22                  | 1:13                            | 5:50                            | 10:54                        | 4:37                          | 15:31                       | 16:45                        | 51:30                        |
|      | 000AR | RESIDENTIAL FIRE ALARM    | 19                  | 1:19                            | 5:41                            | 5:46                         | 80:09                         | 85:55                       | 11:28                        | 32:37                        |
|      | 000AS | ASSAULT                   | 42                  | 1:01                            | 7:13                            | 28:56                        | 6:12                          | 35:09                       | 36:10                        | 93:36                        |
|      | 000BP | BLOOD PRESSURE            | 21                  | 0:21                            | 6:11                            | 43:46                        | 5:49                          | 49:37                       | 49:58                        | 71:58                        |
|      | 000CA | CARDIAC ARREST            | 8                   | 0:27                            | 5:24                            | 43:55                        | 4:57                          | 48:52                       | 49:19                        | 81:31                        |
|      | 000PP | POWER POLE FIRE           | 8                   | 0:52                            | 9:15                            | 4:24                         | 8:21                          | 12:46                       | 13:39                        | 22:03                        |
|      | 000S7 | SIG 7                     | 7                   | 0:20                            | 5:18                            | 22:37                        | 4:57                          | 27:34                       | 27:55                        | 34:43                        |
|      | 000SI | SMOKE INVEST OUTSIDE      | 12                  | 0:43                            | 7:58                            | 21:04                        | 7:15                          | 28:19                       | 29:02                        | 112:03                       |
|      | 000SU | SUICIDE THREAT            | 32                  | 0:45                            | 6:46                            | 17:29                        | 6:01                          | 23:30                       | 24:15                        | 79:22                        |
|      | 000UN | UNRESPONSIVE              | 29                  | 0:25                            | 5:02                            | 32:39                        | 4:36                          | 37:15                       | 37:41                        | 68:07                        |
|      | 000WF | WORKING FIRE              | 1                   | 0:16                            | 5:51                            | 165:16                       | 5:34                          | 170:51                      | 171:07                       | 171:07                       |
|      | 0016N | NON EMERG                 | 54                  | 0:38                            | 8:36                            | 38:23                        | 7:58                          | 46:21                       | 47:00                        | 82:48                        |
|      | 0022A | HEAVY RESCUE              | 1                   | 0:04                            | 3:57                            | 50:58                        | 3:52                          | 54:51                       | 54:55                        | 54:55                        |
|      | 005PA | PUBLIC SERVICE            | 150                 | 0:47                            | 7:28                            | 14:24                        | 6:40                          | 21:05                       | 21:52                        | 215:49                       |
|      | 006HM | HAZ MAT                   | 4                   | 1:03                            | 5:27                            | 23:43                        | 4:24                          | 28:07                       | 29:11                        | 40:10                        |
|      | 007BT | BOMB THREAT               | 2                   | 0:54                            | 4:55                            | 8:07                         | 4:00                          | 12:07                       | 13:01                        | 14:43                        |
|      | 00ILL | UNAUTH BURN               | 22                  | 0:50                            | 8:00                            | 3:33                         | 7:10                          | 10:43                       | 11:33                        | 31:04                        |
|      | 00MIS | MISC FIRE                 | 12                  | 0:49                            | 7:38                            | 13:06                        | 6:49                          | 19:55                       | 20:44                        | 59:52                        |
|      | 00WEL | WELFARE CHECK             | 3                   | 1:28                            | 8:50                            | 2:04                         | 7:22                          | 9:25                        | 10:54                        | 13:52                        |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
Response Time Analysis by Area/Call Type  
For Response Type: ALL RESPONSES  
01/01/2008 thru 11/30/2008

| Area | Code  | Description             | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|------|-------|-------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|      | 010AA | COMMERCIAL FIRE ALARM   | 41                  | 1:02                            | 5:37                            | 13:09                        | 4:34                          | 17:44                       | 18:46                        | 65:49                        |
|      |       | Area Total:             | 2049                | 0:36                            | 6:22                            | 35:54                        | 6:29                          | 41:42                       | 41:35                        | 1430:58                      |
| 011  | 00004 | BLEEDING/NON-TRAUMATIC  | 1                   | 0:40                            | 7:24                            | 41:49                        | 6:43                          | 48:33                       | 49:13                        | 49:13                        |
|      | 00005 | BREATHING DIFFICULTY    | 4                   | 0:39                            | 20:06                           | 14:21                        | 19:26                         | 33:47                       | 34:27                        | 71:01                        |
|      | 00006 | CHEST PAIN              | 2                   | 0:28                            | 16:33                           | 29:29                        | 16:05                         | 45:34                       | 46:03                        | 84:21                        |
|      | 00016 | SICK/UNKNOWN            | 4                   | 1:15                            | 17:22                           | 33:18                        | 16:07                         | 49:25                       | 50:40                        | 83:10                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE     | 1                   | 0:16                            | 3:00                            | 0:00                         | 2:43                          | 2:43                        | 3:00                         | 3:00                         |
|      | 00021 | FALL/ACCIDENT           | 2                   | 0:34                            | 2:24                            | 0:00                         | 1:49                          | 1:49                        | 2:24                         | 2:28                         |
|      | 00022 | MOTOR VEHICLE ACCIDENTS | 6                   | 0:46                            | 8:36                            | 23:00                        | 7:49                          | 30:49                       | 31:36                        | 64:06                        |
|      | 00024 | TRAUMA WITH INJURIES    | 1                   | 0:43                            | 55:49                           | 0:00                         | 55:06                         | 55:06                       | 55:49                        | 55:49                        |
|      | 0004B | BRUSH FIRE              | 2                   | 0:19                            | 22:00                           | 17:04                        | 21:40                         | 38:46                       | 39:05                        | 52:04                        |
|      | 000AR | RESIDENTIAL FIRE ALARM  | 1                   | 0:27                            | 5:19                            | 0:00                         | 4:52                          | 4:52                        | 5:19                         | 5:19                         |
|      | 005PA | PUBLIC SERVICE          | 1                   | 2:51                            | 5:36                            | 0:00                         | 2:45                          | 2:45                        | 5:36                         | 5:36                         |
|      |       | Area Total:             | 25                  | 0:48                            | 14:25                           | 18:32                        | 13:37                         | 32:10                       | 32:58                        | 84:21                        |
| 012  | 00001 | ABDOMINAL/BACK PAIN     | 1                   | 0:42                            | 23:22                           | 40:37                        | 22:40                         | 63:16                       | 63:58                        | 63:58                        |
|      | 00002 | ALLERGIC REACTION       | 1                   | 0:54                            | 14:52                           | 46:40                        | 13:58                         | 60:39                       | 61:33                        | 61:33                        |
|      | 00004 | BLEEDING/NON-TRAUMATIC  | 3                   | 0:44                            | 12:48                           | 25:34                        | 12:03                         | 37:38                       | 38:23                        | 61:46                        |
|      | 00005 | BREATHING DIFFICULTY    | 6                   | 0:48                            | 19:15                           | 18:23                        | 18:27                         | 36:50                       | 37:39                        | 64:40                        |
|      | 00006 | CHEST PAIN              | 2                   | 0:33                            | 7:21                            | 50:58                        | 6:48                          | 57:46                       | 58:19                        | 60:10                        |
|      | 00007 | CHOKING                 | 1                   | 0:25                            | 7:33                            | 0:00                         | 7:07                          | 7:07                        | 7:33                         | 7:33                         |
|      | 00008 | DIABETIC EMERG          | 2                   | 0:35                            | 14:10                           | 38:29                        | 13:35                         | 52:04                       | 52:40                        | 65:04                        |
|      | 00012 | MENTAL/EMOTIONAL/PSYCH  | 2                   | 0:54                            | 12:15                           | 28:40                        | 11:21                         | 40:01                       | 40:55                        | 76:52                        |
|      | 00016 | SICK/UNKNOWN            | 17                  | 0:40                            | 9:11                            | 26:19                        | 8:31                          | 34:50                       | 35:30                        | 102:27                       |
|      | 00017 | STROKE                  | 5                   | 0:37                            | 9:31                            | 49:53                        | 8:54                          | 58:47                       | 59:25                        | 75:33                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE     | 1                   | 0:12                            | 21:15                           | 50:03                        | 21:03                         | 71:06                       | 71:18                        | 71:18                        |
|      | 0001R | RESIDENTIAL FIRE        | 3                   | 0:37                            | 12:06                           | 32:27                        | 11:28                         | 43:55                       | 44:33                        | 60:21                        |
|      | 00020 | DROWNING/WATER INJURY   | 1                   | 0:10                            | 1:31                            | 0:00                         | 1:21                          | 1:21                        | 1:31                         | 1:31                         |
|      | 00021 | FALL/ACCIDENT           | 8                   | 0:36                            | 8:52                            | 26:56                        | 8:16                          | 35:12                       | 35:48                        | 63:06                        |
|      | 00022 | MOTOR VEHICLE ACCIDENTS | 16                  | 0:36                            | 10:13                           | 12:43                        | 9:37                          | 22:20                       | 22:57                        | 60:58                        |
|      | 00024 | TRAUMA WITH INJURIES    | 1                   | 0:10                            | 1:43                            | 0:00                         | 1:33                          | 1:33                        | 1:43                         | 1:43                         |
|      | 0004B | BRUSH FIRE              | 3                   | 0:45                            | 14:55                           | 124:39                       | 14:10                         | 138:49                      | 139:34                       | 232:55                       |
|      | 000AR | RESIDENTIAL FIRE ALARM  | 2                   | 0:27                            | 5:13                            | 0:00                         | 4:46                          | 4:46                        | 5:13                         | 7:19                         |
|      | 0016N | NON EMERG               | 1                   | 1:22                            | 12:10                           | 11:07                        | 10:48                         | 21:55                       | 23:18                        | 23:18                        |
|      | 005PA | PUBLIC SERVICE          | 3                   | 0:33                            | 11:06                           | 8:34                         | 10:33                         | 19:07                       | 19:40                        | 30:52                        |
|      |       | Area Total:             | 79                  | 0:38                            | 10:58                           | 27:39                        | 10:20                         | 37:59                       | 38:37                        | 232:55                       |
| 013  | 00005 | BREATHING DIFFICULTY    | 1                   | 0:16                            | 22:51                           | 40:49                        | 22:34                         | 63:22                       | 63:40                        | 63:40                        |
|      | 00008 | DIABETIC EMERG          | 1                   | 0:42                            | 12:34                           | 0:00                         | 11:52                         | 11:52                       | 12:34                        | 12:34                        |
|      | 00011 | HEADACHE                | 1                   | 0:49                            | 18:16                           | 40:45                        | 17:28                         | 58:13                       | 59:01                        | 59:01                        |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
Response Time Analysis by Area/Call Type  
For Response Type: ALL RESPONSES  
01/01/2008 thru 11/30/2008

| Area | Code  | Description             | Number of Incidents | Average Dispatch Time (Minutes) | Average Response Time (Minutes) | Average Time Spent (Minutes) | Average Travel Time (Minutes) | Average Work Time (Minutes) | Average Total Time (Minutes) | Highest Total Time (Minutes) |
|------|-------|-------------------------|---------------------|---------------------------------|---------------------------------|------------------------------|-------------------------------|-----------------------------|------------------------------|------------------------------|
|      | 00016 | SICK/UNKNOWN            | 1                   | 0:51                            | 13:46                           | 39:19                        | 12:55                         | 52:15                       | 53:06                        | 53:06                        |
|      | 00021 | FALL/ACCIDENT           | 1                   | 0:46                            | 15:46                           | 30:19                        | 14:58                         | 45:18                       | 46:04                        | 46:04                        |
|      | 0004B | BRUSH FIRE              | 1                   | 0:21                            | 11:22                           | 0:00                         | 11:01                         | 11:01                       | 11:22                        | 11:22                        |
|      |       | Area Total:             | 6                   | 0:37                            | 15:46                           | 25:12                        | 15:08                         | 40:20                       | 40:58                        | 63:40                        |
| 014  | 00001 | ABDOMINAL/BACK PAIN     | 1                   | 0:16                            | 29:49                           | 35:39                        | 29:33                         | 65:12                       | 65:28                        | 65:28                        |
|      | 00006 | CHEST PAIN              | 1                   | 0:10                            | 15:19                           | 58:09                        | 15:09                         | 73:18                       | 73:28                        | 73:28                        |
|      | 00008 | DIABETIC EMERG          | 1                   | 0:21                            | 9:40                            | 8:28                         | 9:19                          | 17:49                       | 18:10                        | 18:10                        |
|      | 00013 | OVERDOSE/POISONING      | 1                   | 0:54                            | 7:24                            | 0:00                         | 6:30                          | 6:30                        | 7:24                         | 7:24                         |
|      | 00016 | SICK/UNKNOWN            | 1                   | 0:46                            | 5:54                            | 0:00                         | 5:07                          | 5:07                        | 5:54                         | 5:54                         |
|      | 00017 | STROKE                  | 1                   | 1:06                            | 13:43                           | 52:00                        | 12:37                         | 64:37                       | 65:43                        | 65:43                        |
|      | 0001R | RESIDENTIAL FIRE        | 1                   | 0:15                            | 15:25                           | 6:51                         | 15:10                         | 22:01                       | 22:16                        | 22:16                        |
|      | 00021 | FALL/ACCIDENT           | 2                   | 0:38                            | 12:29                           | 0:00                         | 11:51                         | 11:51                       | 12:29                        | 13:28                        |
|      | 00022 | MOTOR VEHICLE ACCIDENTS | 3                   | 0:21                            | 3:04                            | 14:13                        | 2:43                          | 16:56                       | 17:18                        | 50:19                        |
|      | 000CA | CARDIAC ARREST          | 1                   | 0:51                            | 4:33                            | 0:00                         | 3:42                          | 3:42                        | 4:33                         | 4:33                         |
|      |       | Area Total:             | 13                  | 0:32                            | 10:28                           | 15:40                        | 9:55                          | 25:36                       | 26:08                        | 73:28                        |
| 024  | 00016 | SICK/UNKNOWN            | 1                   | 0:40                            | 25:52                           | 29:15                        | 25:12                         | 54:27                       | 55:07                        | 55:07                        |
|      |       | Area Total:             | 1                   | 0:40                            | 25:52                           | 29:15                        | 25:12                         | 54:27                       | 55:07                        | 55:07                        |
| 031  | 00008 | DIABETIC EMERG          | 1                   | 0:43                            | 12:55                           | 60:22                        | 12:10                         | 72:33                       | 73:16                        | 73:16                        |
|      | 00016 | SICK/UNKNOWN            | 1                   | 0:33                            | 3:39                            | 0:00                         | 3:06                          | 3:06                        | 3:39                         | 3:39                         |
|      | 00021 | FALL/ACCIDENT           | 1                   | 0:40                            | 28:16                           | 39:22                        | 27:36                         | 66:58                       | 67:39                        | 67:39                        |
|      | 000AR | RESIDENTIAL FIRE ALARM  | 1                   | 0:19                            | 1:13                            | 0:00                         | 0:55                          | 0:55                        | 1:13                         | 1:13                         |
|      |       | Area Total:             | 4                   | 0:34                            | 11:31                           | 24:55                        | 10:57                         | 35:52                       | 36:27                        | 73:16                        |
| 051  | 00001 | ABDOMINAL/BACK PAIN     | 1                   | 0:34                            | 6:03                            | 7:55                         | 5:28                          | 13:25                       | 13:58                        | 13:58                        |
|      | 00005 | BREATHING DIFFICULTY    | 3                   | 0:16                            | 13:10                           | 73:13                        | 12:54                         | 86:07                       | 86:24                        | 96:19                        |
|      | 00006 | CHEST PAIN              | 2                   | 0:28                            | 9:00                            | 39:00                        | 8:32                          | 47:32                       | 48:00                        | 72:13                        |
|      | 00016 | SICK/UNKNOWN            | 3                   | 0:51                            | 16:04                           | 23:45                        | 15:13                         | 38:58                       | 39:49                        | 67:33                        |
|      | 00017 | STROKE                  | 1                   | 0:19                            | 13:19                           | 14:54                        | 13:00                         | 27:54                       | 28:13                        | 28:13                        |
|      | 00018 | UNCONSCIOUS/SYNCOPE     | 1                   | 0:10                            | 8:33                            | 45:19                        | 8:22                          | 53:42                       | 53:52                        | 53:52                        |
|      | 0001R | RESIDENTIAL FIRE        | 2                   | 0:46                            | 11:32                           | 4:07                         | 10:46                         | 14:53                       | 15:39                        | 27:34                        |
|      | 00022 | MOTOR VEHICLE ACCIDENTS | 3                   | 0:27                            | 7:10                            | 31:23                        | 6:43                          | 38:06                       | 38:34                        | 99:52                        |
|      | 00024 | TRAUMA WITH INJURIES    | 1                   | 0:18                            | 14:21                           | 43:42                        | 14:03                         | 57:45                       | 58:03                        | 58:03                        |
|      | 0004B | BRUSH FIRE              | 1                   | 0:40                            | 8:51                            | 0:00                         | 8:10                          | 8:10                        | 8:51                         | 8:51                         |
|      |       | Area Total:             | 18                  | 0:30                            | 11:11                           | 32:24                        | 10:40                         | 43:04                       | 43:35                        | 99:52                        |
| 061  | 00024 | TRAUMA WITH INJURIES    | 1                   | 1:07                            | 15:18                           | 0:00                         | 14:10                         | 14:10                       | 15:18                        | 15:18                        |
|      |       | Area Total:             | 1                   | 1:07                            | 15:18                           | 0:00                         | 14:10                         | 14:10                       | 15:18                        | 15:18                        |

CFS34 - Run By: EDWIN GUILLEN

Agency: 01

C A P S

Calls For Service  
 Response Time Analysis by Area/Call Type  
 For Response Type: ALL RESPONSES  
 01/01/2008 thru 11/30/2008

| Area | Code  | <---- Call Type ----><br>Description | Number of<br>Incidents | Average<br>Dispatch<br>Time<br>(Minutes) | Average<br>Response<br>Time<br>(Minutes) | Average<br>Time<br>Spent<br>(Minutes) | Average<br>Travel<br>Time<br>(Minutes) | Average<br>Work<br>Time<br>(Minutes) | Average<br>Total<br>Time<br>(Minutes) | Highest<br>Total<br>Time<br>(Minutes) |
|------|-------|--------------------------------------|------------------------|--|--|---------------------------------------|--|--------------------------------------|---------------------------------------|---------------------------------------|
| 077  | 00004 | BLEEDING/NON-TRAUMATIC               | 1                      | 0:49                                     | 21:31                                    | 4:48                                  | 20:40                                  | 25:28                                | 26:19                                 | 26:19                                 |
|      | 00005 | BREATHING DIFFICULTY                 | 1                      | 1:27                                     | 13:25                                    | 2:04                                  | 11:58                                  | 14:04                                | 15:31                                 | 15:31                                 |
|      | 00006 | CHEST PAIN                           | 4                      | 1:07                                     | 9:09                                     | 14:36                                 | 8:01                                   | 22:37                                | 23:44                                 | 56:07                                 |
|      | 00015 | SEIZURES                             | 2                      | 0:52                                     | 8:19                                     | 0:00                                  | 7:28                                   | 7:28                                 | 8:19                                  | 11:01                                 |
|      | 00016 | SICK/UNKNOWN                         | 6                      | 0:40                                     | 14:43                                    | 17:57                                 | 14:03                                  | 32:01                                | 32:41                                 | 62:54                                 |
|      | 00017 | STROKE                               | 1                      | 0:46                                     | 2:19                                     | 0:00                                  | 1:31                                   | 1:31                                 | 2:19                                  | 2:19                                  |
|      | 0001R | RESIDENTIAL FIRE                     | 1                      | 2:34                                     | 5:52                                     | 0:00                                  | 3:16                                   | 3:16                                 | 5:52                                  | 5:52                                  |
|      | 00021 | FALL/ACCIDENT                        | 2                      | 0:52                                     | 11:33                                    | 40:22                                 | 10:41                                  | 51:04                                | 51:56                                 | 57:19                                 |
|      | 00022 | MOTOR VEHICLE ACCIDENTS              | 6                      | 0:56                                     | 10:56                                    | 21:10                                 | 10:00                                  | 31:09                                | 32:06                                 | 59:55                                 |
|      | 00024 | TRAUMA WITH INJURIES                 | 2                      | 0:26                                     | 10:31                                    | 31:39                                 | 10:05                                  | 41:44                                | 42:10                                 | 45:57                                 |
|      |       | Area Total:                          | 26                     | 0:55                                     | 11:19                                    | 17:04                                 | 10:24                                  | 27:28                                | 28:24                                 | 62:54                                 |
|      |       | Agency Totals:                       | 10761                  | 0:39                                     | 7:53                                     | 37:38                                 | 7:46                                   | 44:45                                | 45:07                                 | 1430:58                               |